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SCPSC CLEC - QUARTERLY SERVICE QUALITY REPORT

SOUTH CAROLINA OPERATIONS

COMPANY NAME

Tele Circuit Network Corporation

QUARTER / YEAR

10 thru 12 / 2013

| Month: | <u>October</u> | <u>November</u> | <u>December</u> |
|--|----------------|-----------------|-----------------|
| Number of Customer Access Lines | <u>1065</u> | <u>1333</u> | <u>1388</u> |
| Trouble Reports / Access Line (%) | <u>0%</u> | <u>0%</u> | <u>0%</u> |
| Customer Out of Service Clearing Times (%) | <u>0%</u> | <u>0%</u> | <u>0%</u> |
| New Installs Completed w/in 5 Days (%) | <u>0%</u> | <u>0%</u> | <u>0%</u> |
| Commitments Fulfilled (%) | <u>0%</u> | <u>0%</u> | <u>0%</u> |

Comments / Explanations: _____

Person Making Report / Contact Information:

Kenny

Perkins

Account Manager

RECEIVED

JAN 21 2014

**PSO SO
MAIL / DMS**